

Q&A from NWD October Monthly Webinar

From Washington DC:

Q: The 2nd Wednesday at 3 pm is also ODEP's Employment First State Leadership Mentoring Program webinars – FYI

A: Thank you for letting us know. Unfortunately we are unable to accommodate this scheduling conflict. Recordings of each webinar will be made available shortly after for those that are unable to attend.

From Illinois:

Q: How have homeless continua of care been thought about in this NWD process? They are currently developing their own type of no wrong door process which should be taken into account within this process.

A: Several of the Part A states have discussed this and raised similar questions, especially the state of Maryland. At this time we need to learn more about how we can include this population. Do you have any resources or program information that could help us gain a better understanding and that we could share with other states?

From Texas:

Q: For Vermont regarding resolution to the disparate IT systems across partners - how did they solve that issue.

A: (From Heather Johnson, Vermont) The VT ADRC is comprised of ten core partners across the state. Each of the partners manages and operates their own management information systems. To build consistency in data reporting and documentation of core ADRC functions, VT supported its ADRC partners in implementing as much consistency in the use of common systems, and if that was not possible, developing processes and protocols by which all partners could document and report out consistent data.

What resulted are 8 of the core partners utilizing the same management information system for the provision of Information & Assistance and Options Counseling, and 2 of the partners using their own systems. The State used ADRC grant funding to assist in the purchase of a statewide license for partners to use the same system, and supported the other two agencies in modifying their own systems to build the capacity to report out required data elements.

All partners came together and agreed upon common forms and protocols that are to be used in the provision of I&A and Options Counseling. That service data is input into the respective management information systems, and each partner must report out quarterly on a series of data elements desired by both the State and the partners.

While not all ADRC partners are using the same systems, the resulting standardized forms, and methods by which the forms are entered into each agency's respective MIS, and how it is reported out, are consistent across each agency which allows for greater flexibility of some very small agencies who cannot afford more sophisticated systems to still manage and report on their services.

From North Carolina:

Q: What do we need to report for the FFTFA? Do we only report if we have a contract with an outside agency over \$25,000 or file it regardless.

A: Please email your grants management specialist and your project officer for a more specific response.