



# **No Wrong Door System of Access to LTSS for all Populations and all Payers**

## **Planning Grants Kick-Off Webinar**

*NWD Planning Grantees Monthly Webinar*  
October 23, 2014 3:00 PM ET

# Agenda

1. **Welcome and Introductions**
2. NWD System Goals and Vision
3. NWD System Functions
4. Present Resources
5. Federal Expectations and Next Steps

# Administration for Community Living Project Officers

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## **Eric Weakly**

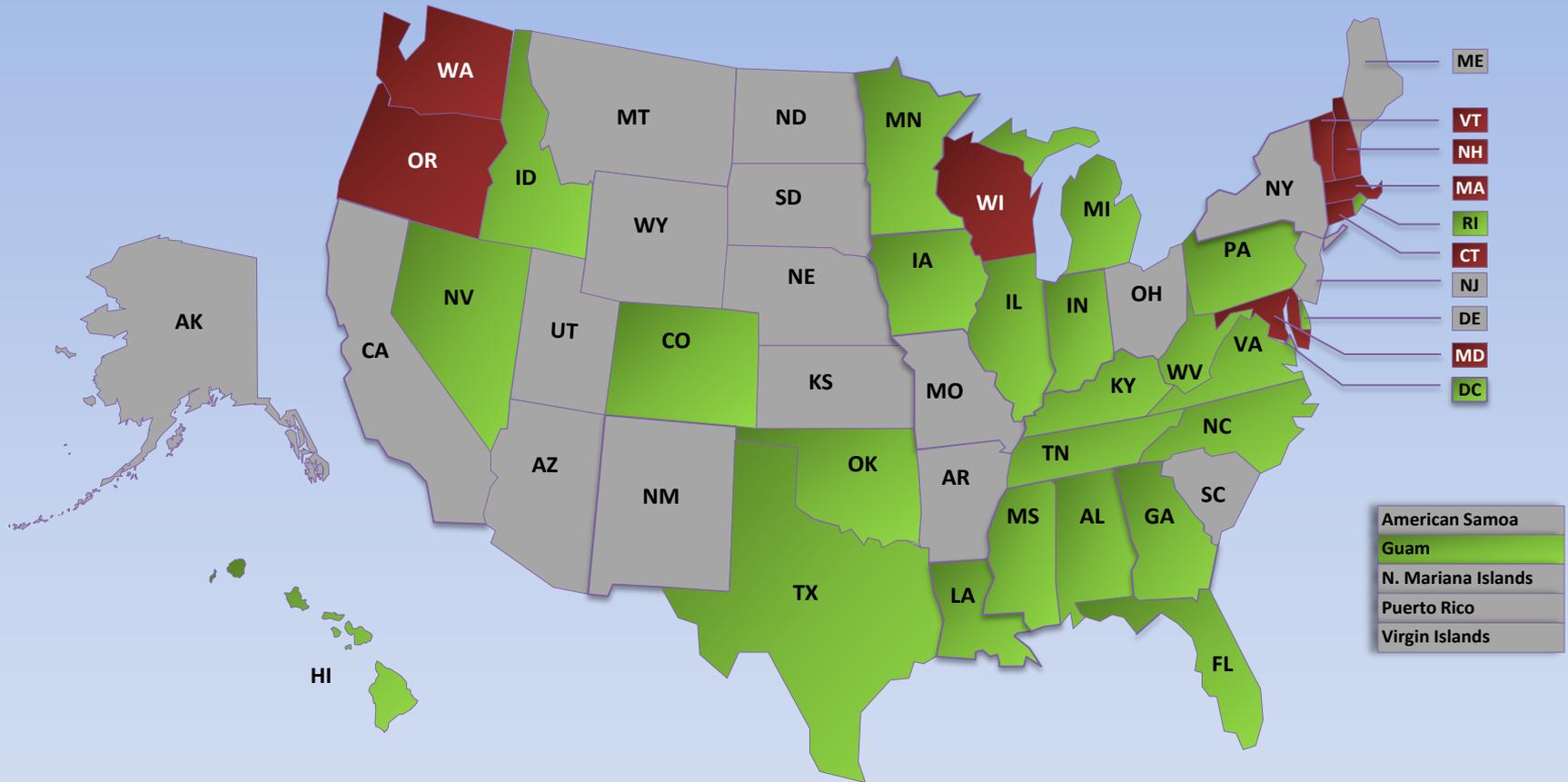
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# ACL Regional Administrators NWD Grantees

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Region III: DC, DE, MD, PA, VA, WV	Costas Miskis <a href="mailto:Constantinos.Miskis@aoa.hhs.gov">Constantinos.Miskis@aoa.hhs.gov</a>
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Region IX: CA, NV, AZ, HI, GU, CNMI, AS	David Ishida <a href="mailto:david.ishida@aoa.hhs.gov">david.ishida@aoa.hhs.gov</a>
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# 2014 No Wrong Door Funding Opportunity

Administration for Community Living, Centers for Medicare & Medicaid Services, Veterans Health Administration



 Indicates NWD System Part A States (8)

 States & Territories Awarded New Grant (25)



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# Key Goal and Deliverable of the Planning Grants

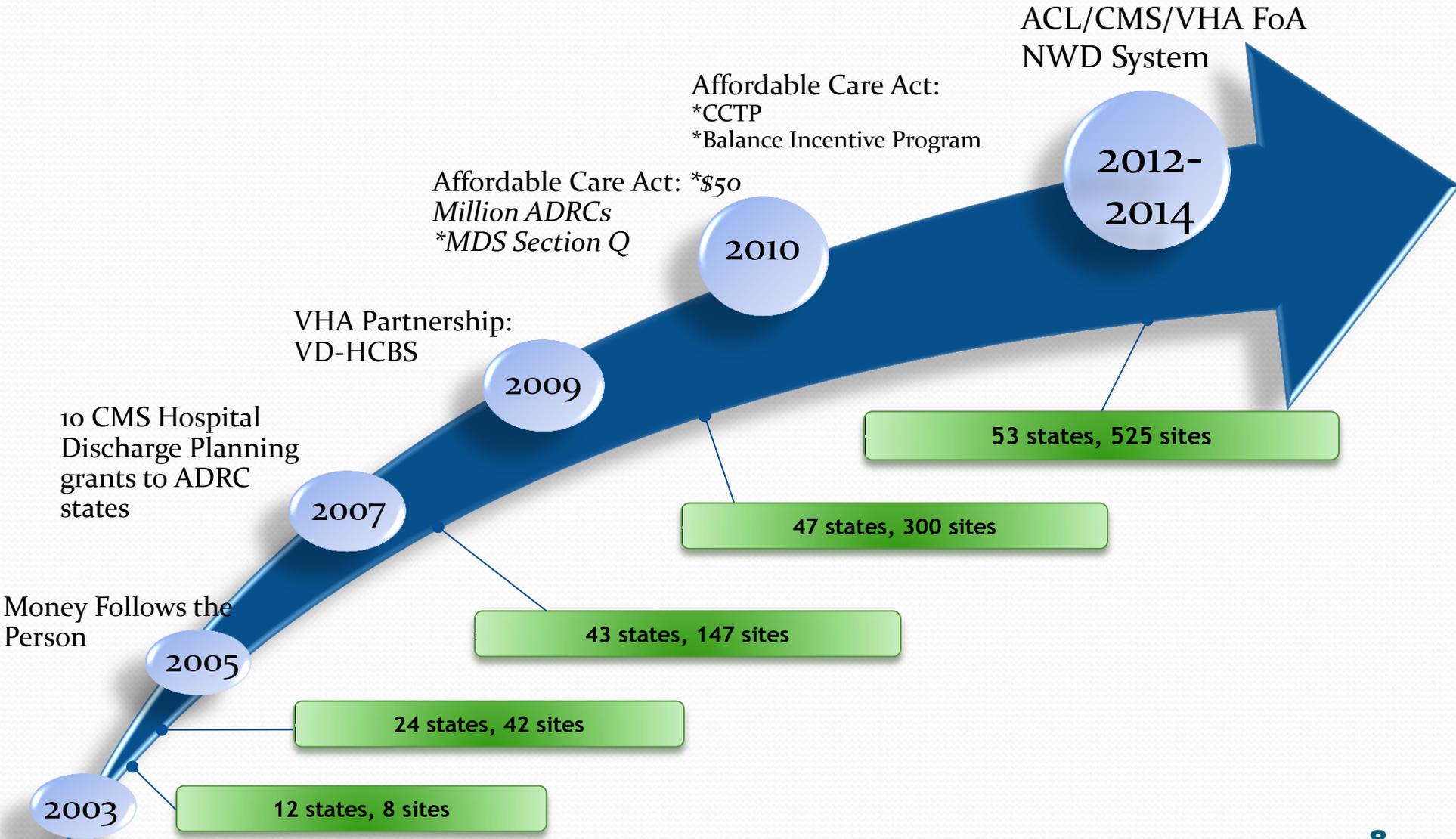
## GOAL:

To support a state-led 12-month planning process to identify the key actions the state will need to take to move forward with the development and implementation of a NWD System.

## DELIVERABLE:

A comprehensive 3-year implementation plan for creating a No Wrong Door System of access to long term services and supports for all populations and all payers.

# Evolution of the NWD System



# NWD System Vision

ACL, CMS, and VHA envision a single statewide system to LTSS for all populations and all payers with the functionality and capacity described within the Funding Opportunity Announcement.

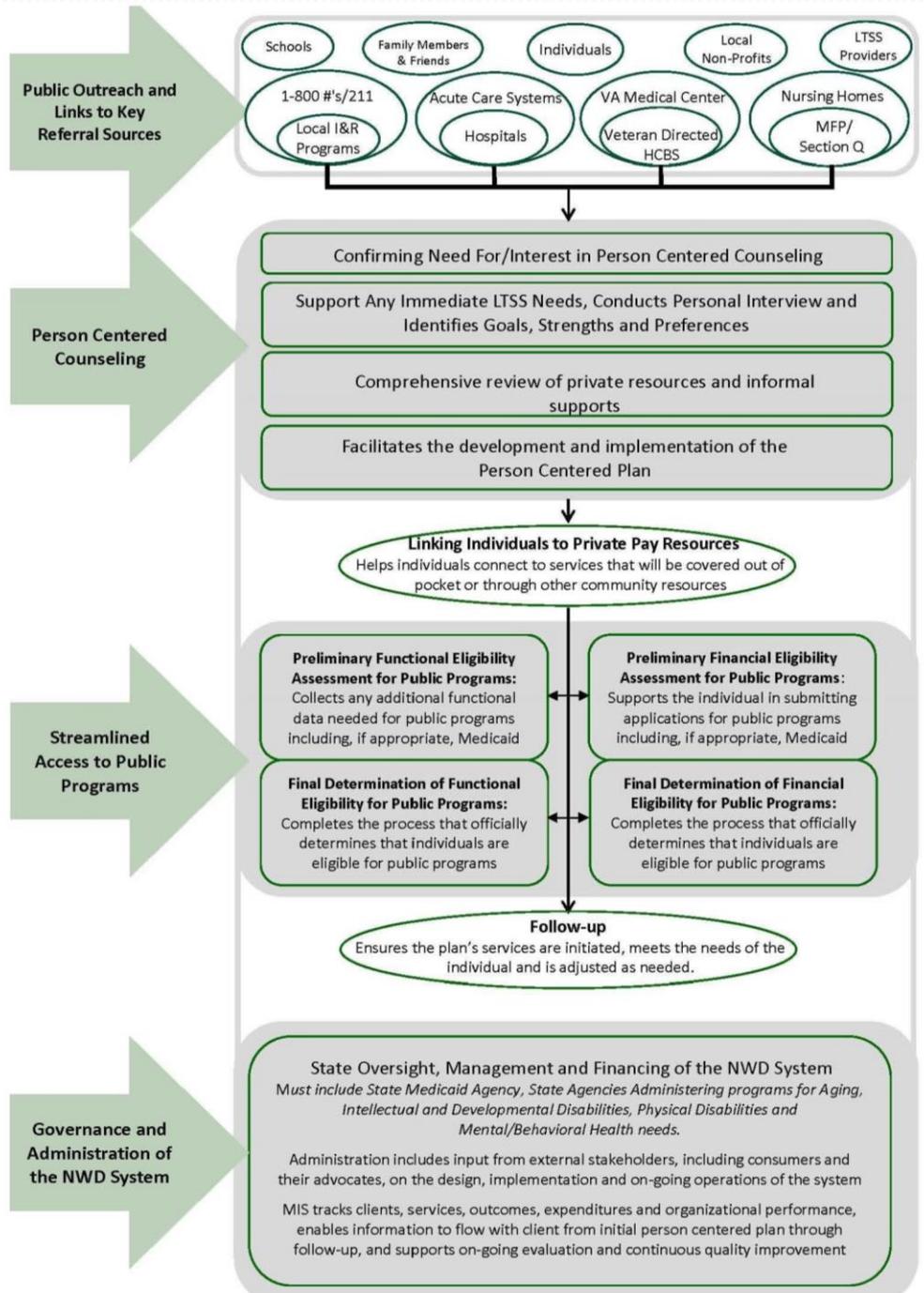
“All populations” refers to all persons regardless of age, income or disability, and “all payers” refers to any state administered program that provides LTSS to the populations that are served by the NWD System.

# **NWD System Functions:**

## ***A Product of Collaboration among Part A States***

- State Governance and Administration
- Public Outreach and Coordination with Key Referral Sources
- Person Centered Counseling
- Streamlined Access to Public LTSS Programs

# NWD System Vision



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State Governance and  
Administration

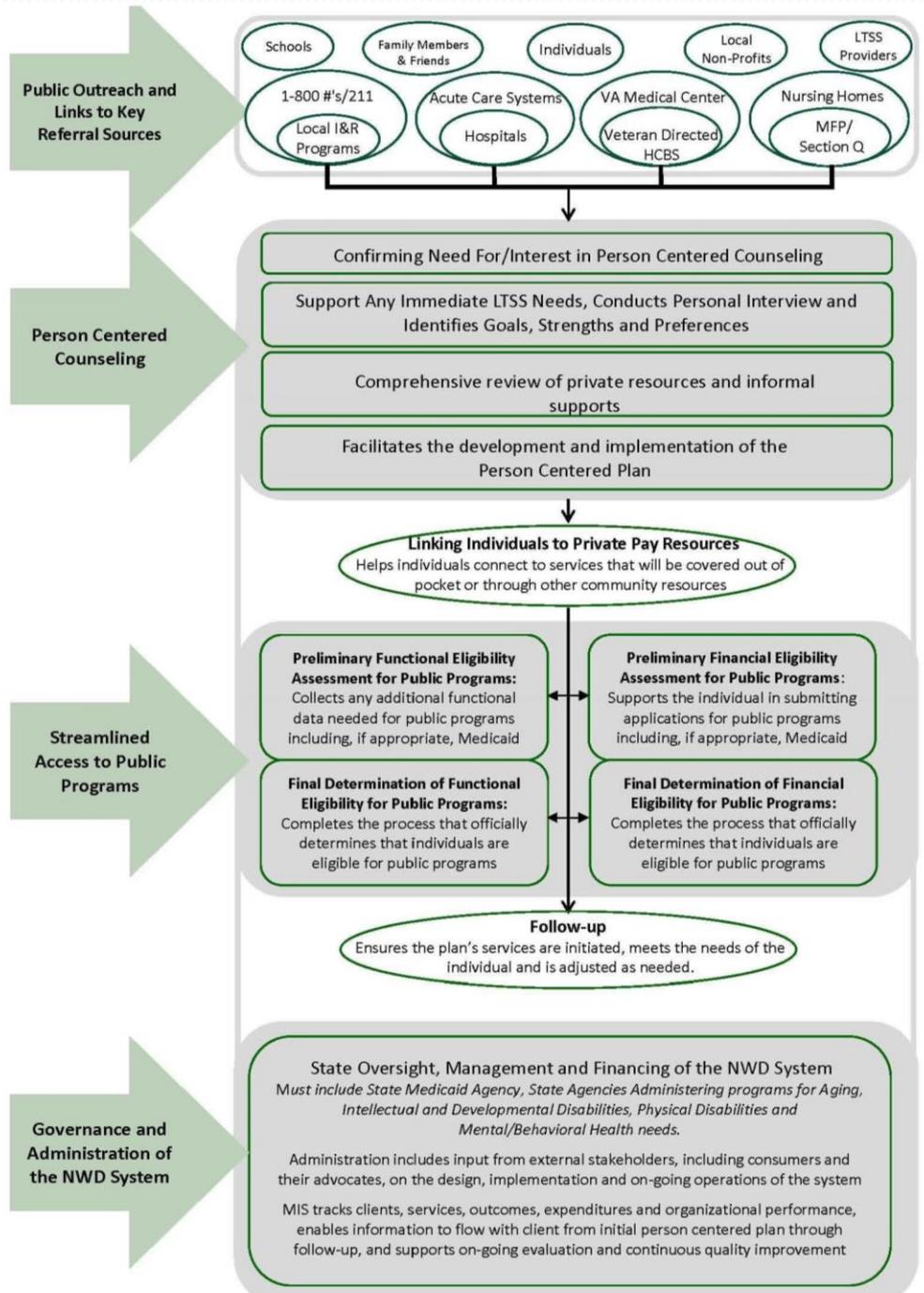
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# NWD System Vision



# State Agency Collaboration

No one agency or network has the capacity, expertise or authority to effectively carry out all the NWD System functions for all the different populations that will be served by the NWD System.

The following state agencies must be formally involved in the planning process:

- State Medicaid Agency
- State Unit on Aging
- State agencies that serve or represent the interests of individuals with physical disabilities and intellectual and developmental disabilities
- State authorities administering mental health services

# Governing Body: Roles and Responsibilities

- Developing a business plan
- Governing body bylaws
- Developing a process for stakeholder engagement and management
- Determining which state, sub-state and local agencies will be involved
- Communications strategy
- Identifying and leveraging existing and future public resources
- Making recommendations to the Governor

# Governance and Administration

Wendi Middleton

Michigan Office of  
Services to the Aging



State Governance and  
Administration

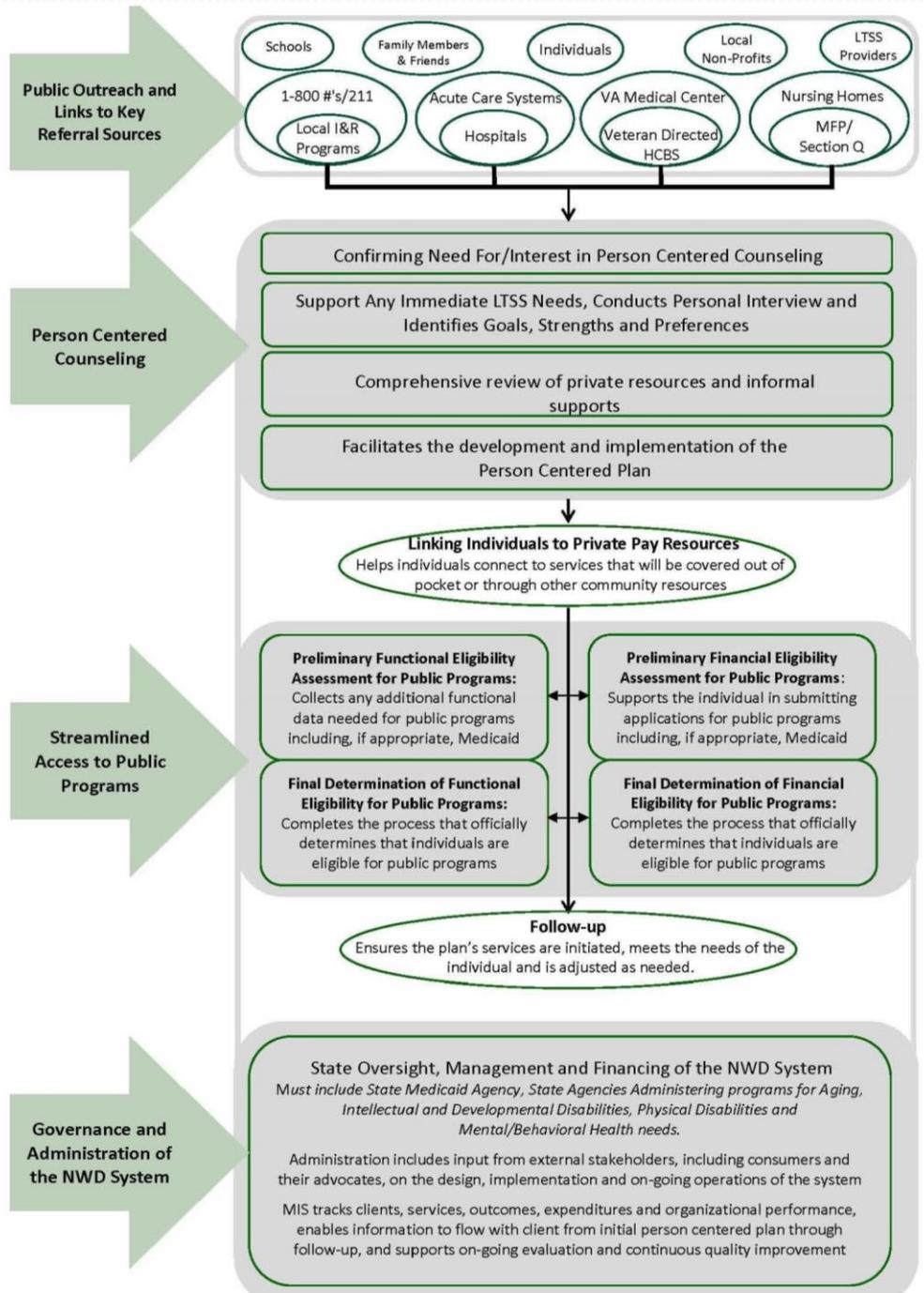
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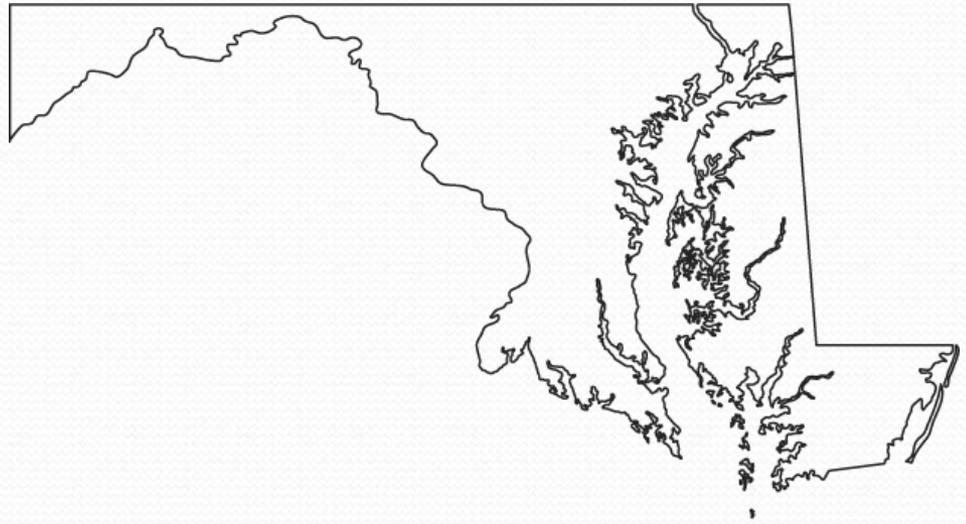
# NWD System Vision



# Public Outreach and Coordination with Key Referral Sources

Teja Rau

Maryland Department of  
Aging



State Governance and  
Administration

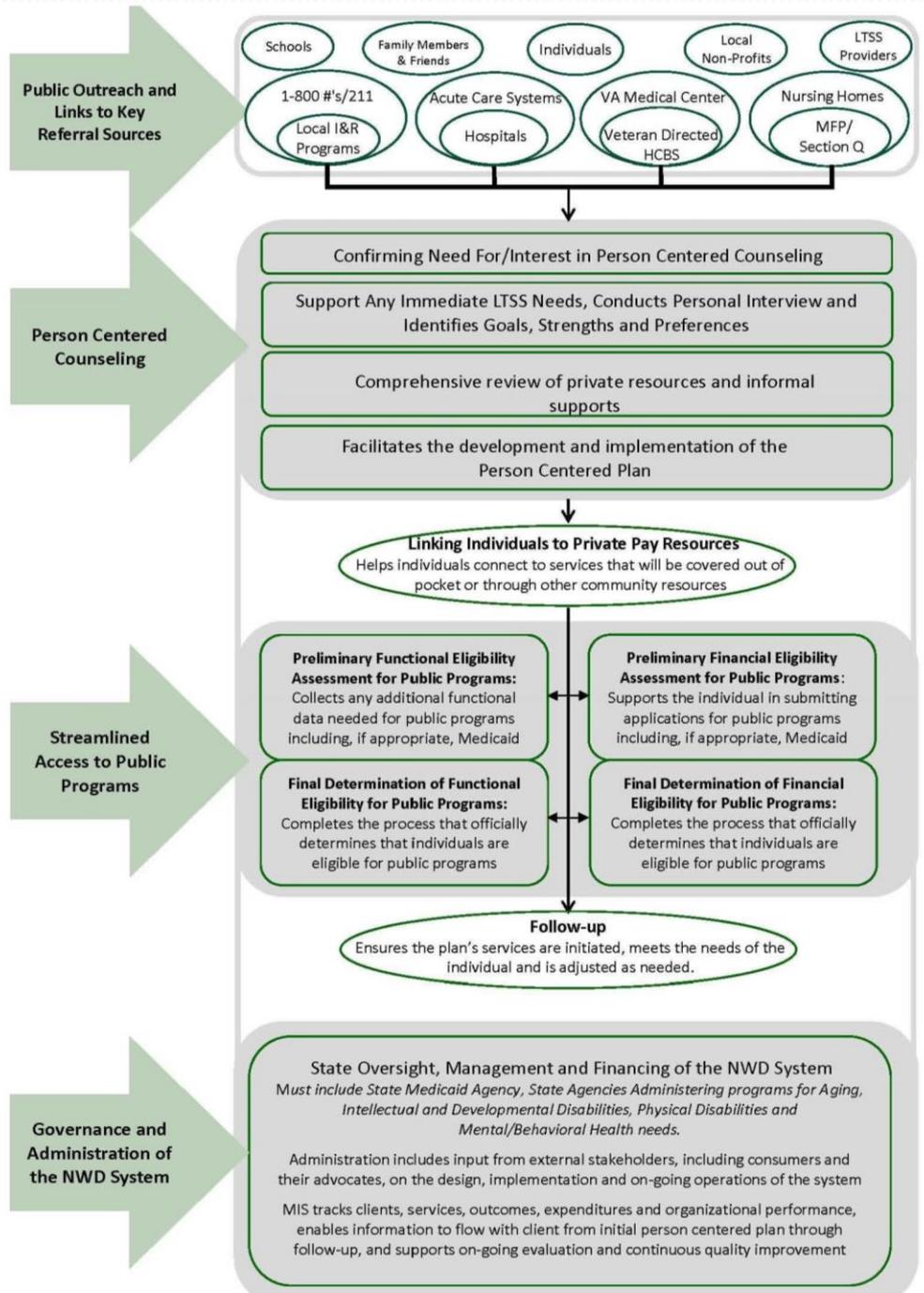
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# NWD System Vision



# Person Centered Counseling

Heather Johnson

Vermont Department of  
Disabilities, Aging &  
Independent Living



State Governance and  
Administration

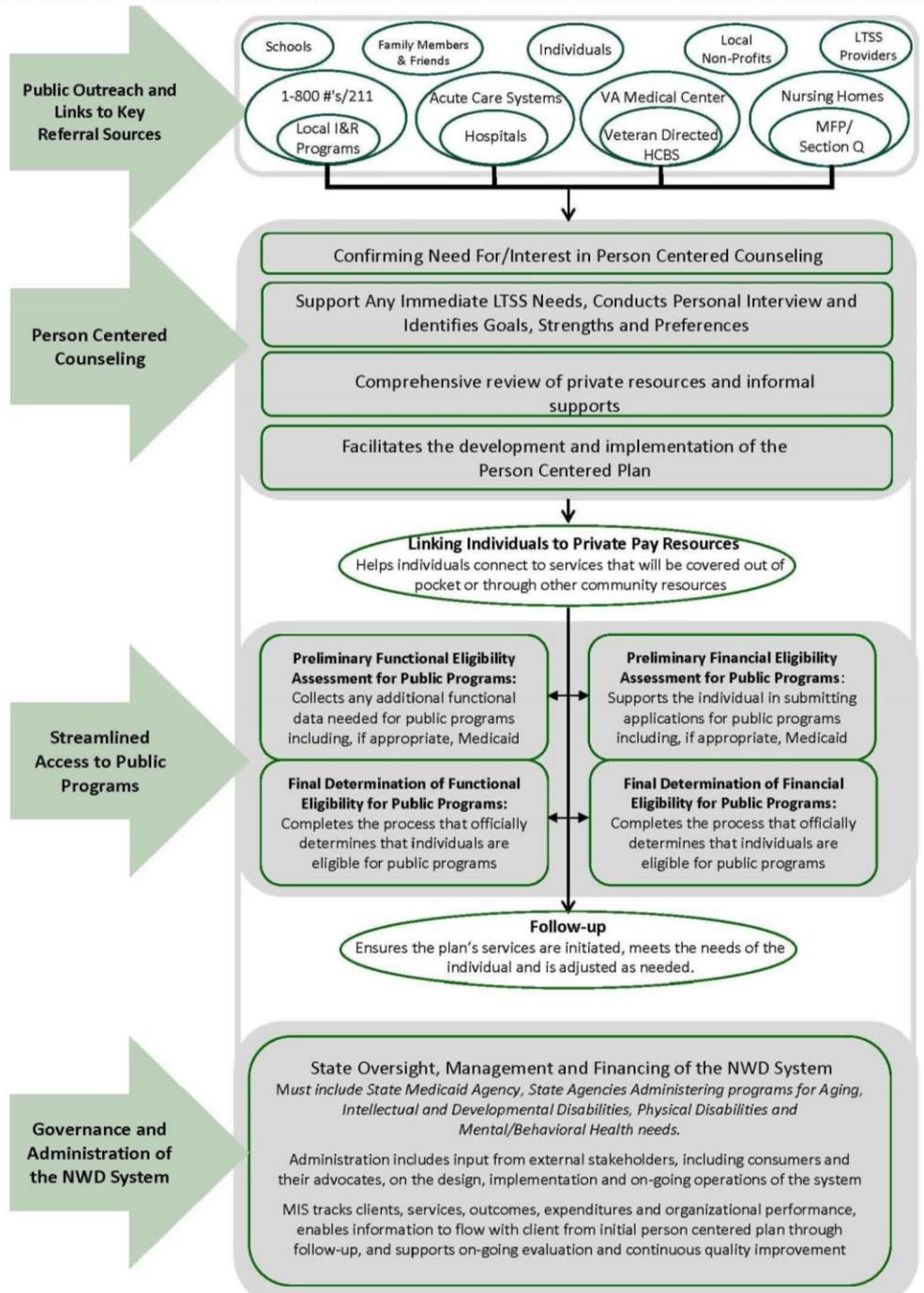
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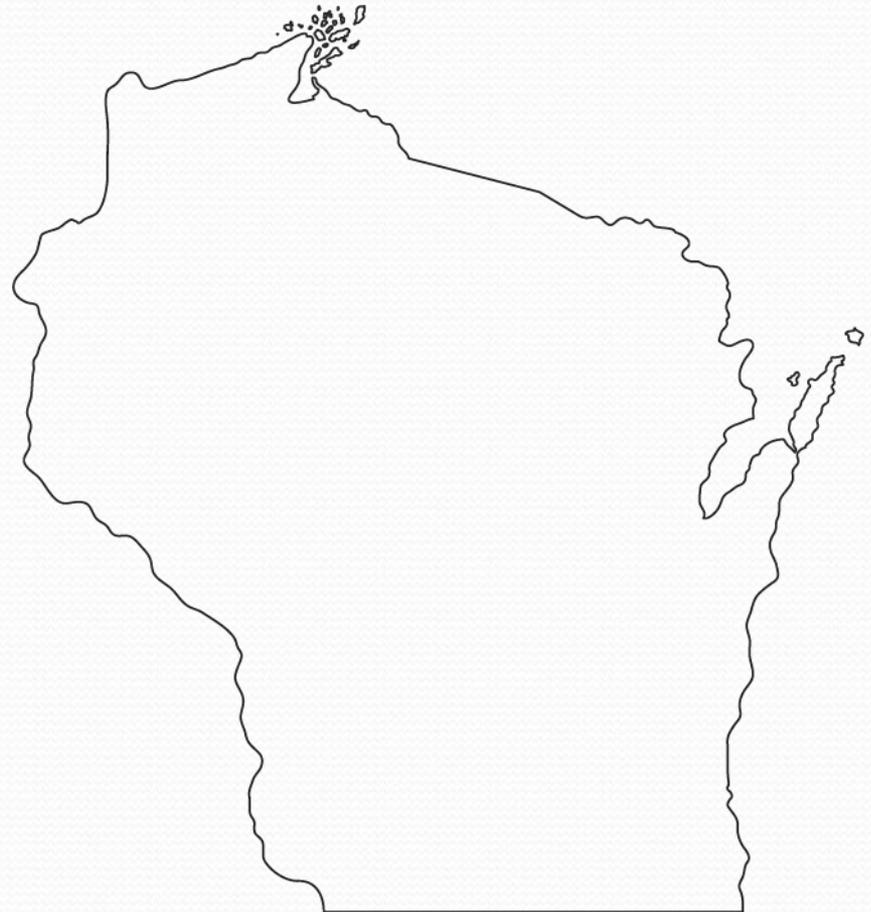
# NWD System Vision



# Streamlined Access to Public LTSS Programs

Maurine Strickland

Wisconsin Department of  
Health Services



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# Forthcoming Tools and Resources

- NWD System Planning Template
- NWD Management Tool
- NWD National Standards
- Medicaid Claiming Guide
- Person Centered Counseling Training
- NWD Promising Practices from Across the Country

# Monthly Webinars

***Second Wednesday of Every Month—Mark Your Calendars!***

Month	Topic
November	Stakeholder Engagement
December	Person Centered Planning
January	No Webinar—Reporting Section Due
February	NWD System Management Tool and Needs Assessment
March	Continuous Quality Improvement

# Technical Assistance

- Peer Learning/”Expertise is in the Room”
- ACL Project Officer, ACL Regional Office staff and your Lewin Group TA Lead help facilitate
- Learned from Part A Learning Collaborative that the experts on implementation are in your own state

# Support from the Lewin Group

## **Roger Auerbach**

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CO, HI, ID, IL, IA, LA, NV, OK,  
Guam

## **Christina Neill Bowen**

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## **Heather Johnson**

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FL, GA, MI, MN, PA, RI, TN, TX

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# Next Steps

- Key Dates to Keep in Mind
  - ▶ Grantee Webinars
    - 2<sup>nd</sup> Wednesday of each month at 3PM
  - ▶ Reporting Deliverable Due Dates
    - January
    - April
    - September
- Reach out to project officers and Lewin technical assistance leads if you need further support or have questions