REFERRAL CRITERIA: Anyone 18 and older with a disability or anyone 60 and older.

Communications Tool: ADRC Options Consultants

Patient Name:
Hospital:
Date:

DP Name:
DP Telephone:
DP Email:

Flag	Reasons	Notes & Recommendations
☐	Problems with living environment:	
☐	Inadequate accommodations for:	
☐	Poor or no family or community support ☐ Has ☐ Needs { ☐ Guardianship ☐ DPOA invoked ☐ Conservatorship	
☐	Financial distress ☐ Medication ☐ Clothing ☐ Food ☐ Housing ☐ Loss of support ☐ Other	
☐	Functional or cognitive decline ☐ Disoriented ☐ Wanders ☐ Depression ☐ Alzheimer's ☐ Poor memory ☐ Comatose ☐ Frequent falls ☐ Diagnosed MI/MR/DD	
☐	☐ Over 80 years old ☐ Living alone	
☐	Caregiver stress:	
☐	Problems with access ☐ Transportation ☐ Insurance issues ☐ No PCP or healthcare home ☐ Delay in assessment for service coordination	
☐	Communications Issues ☐ Low vision/Blind ☐ Deaf/Hard of Hearing ☐ Low literacy ☐ Low English proficiency ☐ Other	
☐	Problems with discharge plan:	
☐	Description of disability or chronic condition:	
☐	Readmissions	
☐	Previous nursing facility placement	
☐	Nonadherence:	
☐	Potential danger:	
☐	Temporary care-facility placement	Facility:
☐	Other:	

Referrals made:

☐ **Request Follow-up on:** _____

Show Me Options
Aging and Disability Resource Center of Northwest Missouri

Examples

Flags	Possible Options Consultant Support	
Problems with Living Conditions • Homeless • Unsanitary living conditions • No utilities	• Apply for utility assistance • Identify housing options	• Identify shelters • Hotline
Inadequate Accommodations for: • Stairs • Inaccessible bathroom	• Identify new housing/shelter options	• Contact CIL for home modifications
Poor or no Family or Community Support • No family • Needs guardianship or conservatorship	• Find area lawyers • Contact Legal Aid	• Contact Public Administrator • Get information from Dept. of Health and Senior Services
Financial Distress • Unable to afford medications • Unable to pay rent • Unable to buy food	• Assist in applying for food stamps • Find programs to help with Rx expenses	• Help with HUD Housing info & application • Assist with Medicaid info & enrollment
Functional or Cognitive Decline • Lack of mobility • Physical frailty • Confusion • Dementia diagnosis	• Identify alternative housing • Identify nursing facilities with dementia units • Identify area physical therapists	• Connect to Alzheimer's Association for info & programs • Arrange for home safety evaluation
Over 80 Years Old • Living alone	• Connect with AAA • Connect with Senior Centers • Identify transportation programs	• Identify meal sites and meal delivery programs • Identify Rx assistance programs
Caregiver Stress • Older caregiver • Caring for 1+ people	• Connect with AAA • Connect with local CIL	• Help set up services in the home • Identify respite programs
Problems with Access • No transportation • No PCP	• Identify transportation programs • Identify area physicians	• Assist with Medicaid info & enrollment
Communication Issues • Blind or low-vision • Deaf or hard of hearing • Low literacy/unable to read	• Identify interpretation services • Connect with Vocational Rehabilitation	• Locate assistive technology • Assist with completing forms • Connect with area CIL
Problems with Discharge Plan • Inadequate discharge plan • Change in home situation • Patient is over-confident	• Help arrange for personal assistance	• Make home visits
Disability or Chronic Condition • Cancer • COPD • Diabetes • Hypertension	• Identify out-patient care-management programs • Identify wellness programs	• Assist with arranging home health
Readmissions • Nonadherent with Rx, diet, etc. • No transportation for follow-up visits	• Find area case manager • Find area transportation programs	• Locate medication dispensers • Find education classes on specific condition/disease
Previous Nursing Facility Placement • Recent discharge from nursing home	• Explore community-based care options • Assess for risks & needs	• Help arrange for community supports
Nonadherence • Rx • Diet • Self-care plan	• Find education on self-management	• Locate area case managers
Potential Dangers • Dogs • Drugs • Guns • History of violence	• (A warning for OCs to proceed with cautions & reasons why)	
Temporary Care-facility Placement • Name of short-term care facility • List of possible needs to return home	• Assess risks & care needs to return home	• Identify community supports • Help with program enrollment
Other • Patient returned home with outstanding care/support needs	• Arrange for in-home services • Arrange for meals program	• Arrange medical alert service