

THE LONG TERM CARE SYSTEM IN SOUTH CAROLINA

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WHERE WE STARTED

- OLMSTEAD SUPREME COURT
DECISION AND GOVERNOR'S TASK
FORCE
- IDENTIFICATION OF CONSUMER
ISSUES

OUR VISION

- IMPROVED ACCESS TO INFORMATION AND SERVICES
- INCREASED CONSUMER OPTIONS AND CONSUMER DIRECTION

HOW WE STARTED

PHASE ONE

- NEW FREEDOM INITIATIVE
REAL CHOICE GRANT
 - SC ACCESS
 - SC CHOICE

SC ACCESS

- ON-LINE, UP-TO-DATE COMPREHENSIVE DATABASE OF SERVICES AND RESOURCES (PUBLIC AND PRIVATE) TO SUPPORT COMMUNITY LIVING
- NETWORK OF TRAINED INFORMATION AND REFERRAL SPECIALISTS AT THE 10 AREA AGENCIES ON AGING

SC CHOICE

INDEPENDENCE PLUS WAIVER

CONSUMERS MAY:

- SELF-DIRECT THEIR CARE
- SELECT FAMILY MEMBERS AND FRIENDS AS PROVIDERS
- SELECT FROM EXPANDED SERVICE ARRAY

SC CHOICE

- BASED ON CONSUMER SATISFACTION AND IMPROVED EFFICIENCY, THE CHOICE PROGRAM IS NOW AVAILABLE STATEWIDE TO ALL CLIENTS ENROLLING IN THE 1915(C) WAIVER.

SC ACCESS PLUS

PHASE TWO

- AGING AND DISABILITY RESOURCE CENTER GRANT
 - INTEGRATE ALL INFORMATION AND ASSISTANCE FUNCTIONS AT THE PILOT ADRD

SC ACCESS PLUS

- EXPAND ASSISTANCE AND LTC SUPPORT COUNSELING FUNCTIONS
- CREATE A SEAMLESS SYSTEM WITH MEDICAID ELIGIBILITY DETERMINATION AND MEDICAID WAIVER SERVICES

SC ACCESS PLUS

- STREAMLINE ACCESS TO MEDICAID THROUGH ELECTRONIC APPLICATIONS
- IMPROVE COORDINATION WITH CRITICAL PATHWAY PARTNERS

SYSTEMS TRANSFORMATION

PHASE THREE

- EXPAND THE WORK OF THE ADRC
 - EXPAND TARGET GROUPS
 - EXPAND TARGET AREAS
 - ADD FOCUS ON TRANSPORTATION

SYSTEMS TRANSFORMATION

- STREAMLINE ACCESS TO MEDICAID SERVICES BY DEVELOPING METHODOLOGY FOR PRIORITIZING CLIENTS ON WAITING LIST FOR HCB SERVICES

THE ADRC ROLE IN SYSTEM CHANGE

- CREATES A NEW VISION ABOUT INTEGRATION OF LTC SUPPORTS AND RESOURCES
 - CONSUMER FOCUS
 - INTEGRATION OF FUNDING STREAMS(PUBLIC AND PRIVATE)
 - FOCUS IS ON FUNCTIONAL DEPENDENCIES, NOT WHO HAS THEM

THE ADRC AND SYSTEM CHANGE

- CHALLENGES STATES TO DEVELOP STATE-SPECIFIC ORGANIZATIONAL STRUCTURES THAT:
 - CREATE A SEAMLESS SYSTEM
 - STREAMLINE ACCESS
 - USE RESOURCES EFFICIENTLY

THE ADRC AND SYSTEM CHANGE

- **PARTNERSHIPS FOR SUCCESS**
 - LAYS FOUNDATION FOR BREAKING DOWN BARRIERS

THE ADRC AND SYSTEM CHANGE

- **A SUCCESSFUL ADRC REQUIRES RETHINKING HOW BUSINESS IS DONE:**
 - ROLES AND RESPONSIBILITIES
 - ORGANIZATIONAL STRUCTURE
 - FUNDING STREAMS AND FINANCING

BOTTOM LINE

IF YOU HAVE A SUCCESSFUL ADRC,
YOU WILL HAVE MADE SIGNIFICANT
SYSTEM CHANGES!!