

**Coordinating with State Medicaid Offices
to Streamline Access**

Sunday, February 27, 9:15 – 10:15 am

Maryland D & F

Moderator:

Susan Reinhard, Co-Director, Rutgers University, Community Living Exchange Collaborative

Speakers:

Penny Black, WA Department of Social and Health Services, Aging and Disability Services Administration

Stephanie Sue Stein, Milwaukee County Department on Aging

Roger Auerbach, The Lewin Group

A discussion of the successes and challenges Aging and Disability Resource Centers, or similar entities, have had in coordinating with state and local Medicaid offices in streamlining access to long term support services.

Speaker Biographies

Susan C. Reinhard, PhD and MSN, is the Co-Director of the Rutgers Center for State Health Policy, a policy research center founded to stimulate sound and creative state health policy in New Jersey and around the nation. She directs two national initiatives to provide policy analysis and technical support to states. As the Director of the Community Living Exchange Collaborative at Rutgers, she works with states across the country to design long term support systems that help people with disabilities of all ages live in their homes and communities. As the National Program Director for the Robert Wood Johnson Foundation's "State Solutions" program, she leads an effort to help states enroll more low-income older adults and people with disabilities in the Medicare Savings Programs. The former Deputy Commissioner of the New Jersey Department of Health and Senior Services, Dr. Reinhard led the development of a single point of entry system for older adults (NJEASE), consolidated policy and funding for senior services into one state department, secured significant funding to initiate consumer direction in home care programs, spearheaded the Community Choice Counseling program to transition people out of nursing homes back into their communities, and directed the statewide pharmaceutical assistance program for seniors and people with disabilities. In previous work, she co-founded the Institute for the Future of Aging Services in Washington, DC and served as its Executive Director of the Center for Medicare Education. Her research and policy expertise includes consumer choice and control in health and supportive care, family caregiving, development of assisted living and other community-based care options, quality improvement in long-term care, health care workforce development and regulation, state pharmaceutical policy, and medication safety.

Dr. Reinhard's background includes clinical care, nursing education, research, policy development, and state governmental relations. She is a former faculty member at the Rutgers College of Nursing and is a fellow in the American Academy of Nursing. She holds a master's degree in nursing from the University of Cincinnati, and a Ph.D., in Sociology from Rutgers, The State University of New Jersey.

Penny Black is the Director of Home and Community Services with the Aging and Disability Services Administration within the Washington Department of Social and Health Services. Ms. Black focuses her work on home and community-based services policy issues and systems development. The division has responsibility for field implementation of the long term care system in the state of Washington which includes, Quality Assurance, Home and Community Service Policy Development, Training and Communications, the State Unit on Aging, and field operations for functional and financial eligibility to the long term care system for the over 18 population.

After graduating from Washington State University, Penny served as a planner for local county government and developed the first Area Agency on Aging in Pierce and Kitsap

counties. She subsequently served as the director of that agency before moving to the State Unit on Aging as Chief of Operations. Penny later worked as a Regional Administrator of Field Operations for Aging and Disability Services where she managed social work, nursing and financial staff in eleven long term care offices.

Stephanie Sue Stein has been a practitioner/administrator in the field of Aging since 1975 and continues to shape public policy at the local, state, and national levels. She is the Director of the Milwaukee County Department on Aging, a Cabinet-level position in Milwaukee County government.

Ms. Stein directs a \$159 million agency that serves as the Area Agency on Aging for Milwaukee County. The Milwaukee County Department on Aging is one of five counties in Wisconsin that operates the Family Care program, a home and community based Medicaid Waiver program that entitles eligible older adults to services.

Ms. Stein has a Bachelor of Arts in English from the University of Wisconsin-Milwaukee, and a Master of Arts in Public Service with a Gerontology emphasis from Marquette University of Milwaukee, Wisconsin.

Ms. Stein is an Instructor in the Graduate School at Marquette University, where she teaches Public Policy and the Administration of Aging Programs. She guest lectures to students at Marquette University's Medical and Dental Schools.

Roger Auerbach is an independent long-term care consultant affiliated with The Lewin Group, a national health care and human services consulting firm and the Center for State Health Policy, a policy analysis, research, training, facilitation and consultation unit at Rutgers University.

Mr. Auerbach's work at Lewin is assisting states in developing long-term service systems with an emphasis on community living alternatives to institutional care for people with disabilities of all ages. His work at the Rutgers Center for State Health Policy is to support grantees of the Centers for Medicare and Medicaid Services' (CMS) Community Living Grant Program with their work on real choice systems change, nursing facility transition, community-integrated personal assistance services and supports and money follows the person.

Mr. Auerbach was the Administrator of Oregon's Senior and Disabled Services from 1995-2001 where he was responsible for: all Medicaid long-term care programs for the elderly and people with physical disabilities; licensure, quality assurance and quality improvement for all long-term care providers; eligibility determination for a wide variety of support programs; adult protective services; Older Americans Act programs; and employment services for disabled adults.

Prior to his employment as Administrator of the Senior and Disabled Services Division, he served as Acting Director of Oregon's Employment Department where he was responsible for employment and re-employment programs, unemployment insurance, labor market research and information and the promotion and regulation of child care.

From 1991-94, Mr. Auerbach was Senior Policy Advisor to Oregon Governor Barbara Roberts. His responsibilities included initiating, evaluating and directing programs in the areas of health care and insurance reform, health promotion and prevention

strategies, housing and community development, workers' compensation, employee and labor relations, workforce development and education and issues specific to women, seniors and persons with disabilities.

Prior to his career in state government, Mr. Auerbach served in executive positions in state affiliates of two national public employee unions.

Mr. Auerbach holds a Juris Doctor degree from the Boston University School of Law and a Bachelor of Arts degree from Alfred University.